

CASE STUDY:

Work & Asset Management Solution – Independent Review

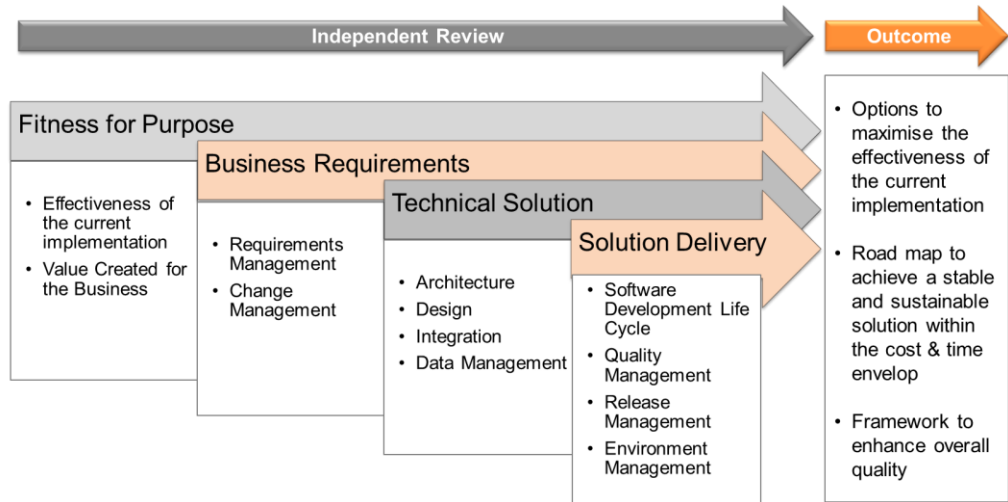
UK Water Utility

Overview

A leading UK Water Utility is implementing Work and Asset Management solution that has witnessed a number of challenges around the solution delivery within cost and time certainty and business adoption of the solution

The customer engaged Enzen for an end to end independent review of the solution seeking recommendations for a successful implementation

Enzen is engaged with one of the upper quartile water utilities in the UK in a strategic consulting opportunity to review their current work and asset management solution and make recommendations for a successful re-architected solution implementation



Highlights

- Critical analysis of the current delivery practices, solution architecture with clear directions to fix them
- Help the operational business to deliver optimal levels of service to it's customers
- Roadmap for successful implementation

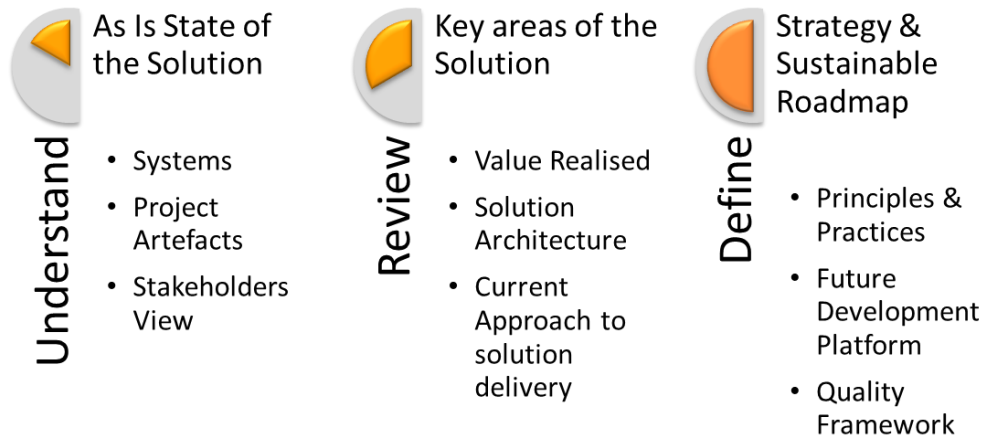
How Enzen helped the customer:

- Enzen assessed the key areas with a view to maximise the effectiveness of the current implementation and defining the principles to deliver a robust and stable solution within the cost and time envelop
- Assessed the solution's fitness for purpose and identify the value created for the Business-to-date
- Reviewed the process of Business Requirements Management
- Assessed the stability of the Solution Architecture including Integration and Data Management
- Reviewed approach to Solution Delivery and Governance against best practices
- Provided options to maximise the effectiveness of the current implementation
- Developed a Solution Architecture that is modular, stable, scalable and supportable
- Developed road map inline with the customer's IS strategy to deliver the solution within a available budget and timeline
- Developed a Quality Framework to enhance the overall software and documentation quality

Key Benefits

- Gap analysis - findings in the areas of Requirements Management, Solution Architecture, Solution Delivery and Governance
- Options to enhance effectiveness of the current solution within budget and schedule
- A road map to achieve a stable and sustainable solution.

Due Diligence Approach:



The outcome of the independent review has helped the customer to make the right decision both strategically and commercially

- A comprehensive view that reflects the current state of the programme
- A detailed gap analysis report on the solution delivery and programme governance aspects of the programme
- New Solution Architecture that is stable and aligning with the industry best practices
- Set of clear guidelines and principles to successfully deliver the solution
- A Quality Framework to enhance the overall quality of the processes and documents
- Recommendation on the best options to achieve a predictable outcome keeping the cost and time within the limit

As an immediate next step in line with the recommended roadmap for WAM implementation Enzen recommends commencement of a "Blueprinting" Phase to deliver

- End to End Business Requirements for WAM base lined and agreed with the Business
- Functional Design specifications to provide an early view of the user interface to users
- Solution Architecture based on the TO BE IS Foundation

